



ENERGY STATEMENT

www.pge.com/MyEnergy

Account No: 3875157268-6
Statement Date: 11/29/2020
Due Date: 12/21/2020

Service For:

MARY ECKHOFF
943 STILLSPRING CT
VACAVILLE, CA 95687

Questions about your bill?

Solar Hotline: 1-877-743-4112 M-F 8-5
General: 1-800-743-5000
Monday-Friday 7 a.m.-9 p.m.
Saturday 8 a.m.-6 p.m.
www.pge.com/MyEnergy

Ways To Pay

www.pge.com/waystopay

Your Enrolled Programs

Net Energy Metering (NEM2)

Your Account Summary

Amount Due on Previous Statement	\$89.11
Payment(s) Received Since Last Statement	-89.11
Previous Unpaid Balance	\$0.00
Current Electric Monthly Charges	\$9.53
Current Gas Charges	116.03

Total Amount Due by 12/21/2020 \$125.56

Your Net Energy Metering (NEM) Account Summary

Year-to-date (YTD) NEM charges are based on your YTD usage. Your NEM balance will be reconciled on your annual True-Up statement (07/2021). No credits will be carried over to your next True-Up period. Please see the "Summary of Your NEM YTD Charges" for more details.

Total NEM Charges Before Taxes	\$952.01
Total Electric Minimum Delivery Charges	-39.76
Estimated Taxes	0.92
YTD Estimated NEM Charges At True-Up	\$913.17

Important Messages

The winter Tier 1 (baseline) season begins on November 1. Your baseline quantity will vary during the winter months. Your total Tier 1 quantities were calculated using your daily winter baseline allowance starting November 1 and your daily summer baseline allowance for any days in your billing period before November 1.

Continued on last page

Please return this portion with your payment. No staples or paper clips. Do not fold. Thank you.

99903875157268600000125560000012556



Account Number: 3875157268-6 Due Date: 12/21/2020 Total Amount Due: \$125.56

Amount Enclosed: \$ [] [] [] [] [] [] [] [] [] []

MARY ECKHOFF
943 STILLSPRING CT
VACAVILLE, CA 95687-7704

PG&E
BOX 997300
SACRAMENTO, CA 95899-7300



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Statement Date: 11/29/2020
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Important Phone Numbers - Monday-Friday 7 a.m.-9 p.m., Saturday 8 a.m.-6 p.m.

Customer Service (All Languages; Relay Calls Accepted) 1-800-743-5000

TTY 7-1-1

Servicio al Cliente en Español (Spanish) 1-800-660-6789
華語客戶服務 (Chinese) 1-800-893-9555

Dịch vụ khách tiếng Việt (Vietnamese) 1-800-298-8438
Business Customer Service 1-800-468-4743

Rules and rates

You may be eligible for a lower rate. To learn more about optional rates or view a complete list of rules and rates, visit www.pge.com or call 1-800-743-5000.

If you believe there is an error on your bill, please call **1-800-743-5000** to speak with a representative. If you are not satisfied with our response, contact the California Public Utilities Commission (CPUC), Consumer Affairs Branch (CAB), 505 Van Ness Avenue, Room 2003, San Francisco, CA 94102, 1-800-649-7570 or 7-1-1 (8:30 AM to 4:30 PM, Monday through Friday) or by visiting www.cpuc.ca.gov/complaints/.

To avoid having service turned off while you wait for the outcome of a complaint to the CPUC specifically regarding the accuracy of your bill, please contact CAB for assistance. If your case meets the eligibility criteria, CAB will provide you with instructions on how to mail a check or money order to be impounded pending resolution of your case. You must continue to pay your current charges while your complaint is under review to keep your service turned on.

If you are not able to pay your bill, call PG&E to discuss how we can help. You may qualify for reduced rates under PG&E's CARE program or other special programs and agencies may be available to assist you. You may qualify for PG&E's Energy Savings Assistance Program which is an energy efficiency program for income-qualified residential customers.

Important definitions

Rotating outage blocks are subject to change without advance notice due to operational conditions.

Tier 1/Baseline allowance: Some residential rates are given a Tier 1/Baseline allowance - a CPUC approved percentage of average customer usage during summer and winter months. Your Tier 1/Baseline allowance provides for basic needs at an affordable price and encourages conservation. Your allowance is assigned based on the climate where you live, the season and your heat source. As you use more energy, you pay more for usage. Any usage over your baseline allowance will be charged at a higher price.

High Usage: An increased price per kWh whenever electricity usage exceeds four times the Baseline Allowance (Tier 1) in a billing period. This charge does not apply to Time-of-Use rate plans.

Wildfire Fund Charge: Charge on behalf of the State of California Department of Water Resources (DWR) to fund the California Wildfire Fund. For usage prior to October 1, 2020, this charge included costs related to the 2001 California energy crisis, also collected on behalf of the DWR. These charges belong to DWR, not PG&E.

Power Charge Indifference Adjustment (PCIA): Ensures that non-exempt customers under PG&E's GT and ECR rate schedules or who purchase electricity (generation) from non-PG&E suppliers pay their share of generation costs.

Gas Public Purpose Program (PPP) Surcharge. Used to fund state-mandated gas assistance programs for low-income customers, energy efficiency programs, and public-interest research and development.

Visit www.pge.com/billexplanation for more definitions. To view most recent bill inserts including legal or mandated notices, visit www.pge.com/billinserts.

Your Electric Charges Breakdown

Distribution	\$9.53
Total Electric Charges	\$9.53

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Please do not mark in box. For system use only.

Update My Information (English Only)

Please allow 1-2 billing cycles for changes to take effect

Account Number: 3875157268-6

Change my mailing address to: _____

City _____ State _____ ZIP code _____

Primary Phone # _____ Primary Email _____

Ways To Pay

- **Online via web or mobile at www.pge.com/waystopay**
- **By mail:** Send your payment along with this payment stub in the envelope provided.
- **By debit card, Visa, MasterCard, American Express, or Discover:** Call 877-704-8470 at any time. (Our independent service provider charges a fee per transaction.)
- **At a PG&E payment center or local office:** To find a payment center or local office near you, please visit www.pge.com or call 800-743-5000. Please bring a copy of your bill with you.



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Important Messages (continued from page 1)

CARE Program You may qualify for a monthly discount with the California Alternate Rates for Energy (CARE) Program. To find out more and apply online, visit www.pge.com/care.

Usted podría reunir los requisitos de un descuento mensual con el California Alternate Rates for Energy Program (CARE). Para obtener más información y hacer su solicitud en Internet, visite www.pge.com/espanol/care.

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Account No: 3875157268-6
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Due Date: 12/21/2020

Summary of Your NEM Year-to-Date (YTD) Charges

Service For: 943 STILLSPRING CT
Service Agreement ID: 3874810920
Rate Schedule: Time-of-Use (Peak Pricing 4 - 9 p.m. Every Day)

Summary of NEM Charges

Bill Period End Date	Net Peak Usage (kWh)	Net Off Peak Usage (kWh)	Net Usage (kWh)	Estimated NEM Charges Before Taxes	Estimated NEM Charges After Taxes
08/25/2020	272	459	731	\$251.10	\$251.32
09/24/2020	223	585	807	270.19	270.43
10/26/2020	327	727	1053	314.07	314.39
11/24/2020	234	227	460	116.65	116.79
TOTAL	1056	1998	3051	\$952.01	\$952.93

Estimated tax amount, if applicable, is displayed in the box below. Differences in net usage occur due to rounding.

Electric Charges

Bill Period End Date	Minimum Delivery Charges	Energy Charges *
08/25/2020	\$9.86	\$112.09
09/24/2020	9.86	118.02
10/26/2020	10.51	121.80
11/24/2020	9.53	51.14
TOTAL	\$39.76	\$403.05

* Please go to pge.com/electricrates to find the generation component of your Energy Charges.

How Your True-Up is Calculated

Your YTD Total NEM Charges represent the balance of your net usage since the start of your True-Up period. Charges are calculated each month but are not billed until the end of the True-Up period.

Your Summary of NEM Charges will be reset to zero at True-Up.

The Minimum Delivery Charge is billed monthly and credited at True-Up if the total NEM Charges Before Taxes or total State Mandated Non-Bypassable Charges are greater than your cumulative Minimum Delivery Charges. Refer to Detail of NEM Charges page for details about the State Mandated Non-Bypassable Charges.

Energy Charges are commodity costs related to energy usage and will be paid (if a positive amount) at True-Up when your NEM Charges Before Taxes are less than the sum of your total Minimum Delivery Charges and Energy Charges.

This is your YTD balance. Your total NEM balance will be reconciled on your True-Up statement (**07/2021**).

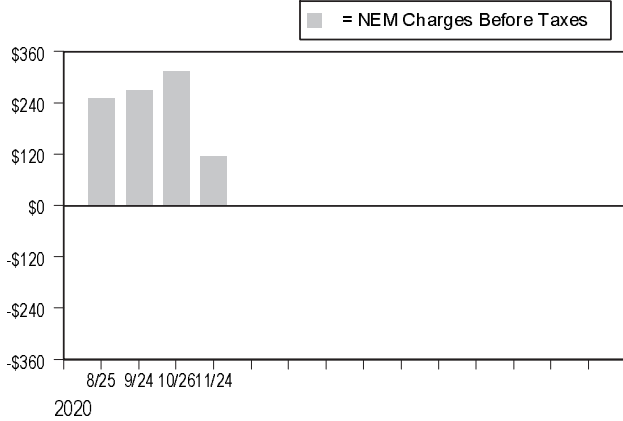
Total NEM Charges Before Taxes	\$952.01
Total Electric Minimum Delivery Charges	-39.76
Estimated Taxes	0.92
YTD Estimated NEM Charges At True-Up	\$913.17



Summary of Your NEM Year-to-Date (YTD) Charges (continued)

Service For: 943 STILLSPRING CT
Service Agreement ID: 3874810920
Rate Schedule: Time-of-Use (Peak Pricing 4 - 9 p.m. Every Day)

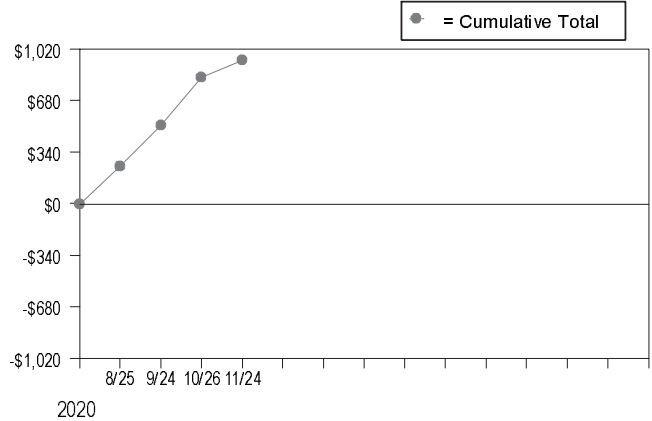
NEM Charges Before Taxes



Monthly NEM Charges

Monthly NEM Charges represent the cost of the electricity you use each month. You don't pay your monthly NEM balance each month. Instead, your Monthly NEM Charges are added up to calculate your Cumulative NEM balance, which you pay at True-Up.

Cumulative NEM Balance by Month



Cumulative NEM Balance

Cumulative NEM balance is a running total of your electricity costs and can increase or decrease depending on each month's use and generation. You only pay your Cumulative NEM balance at True-Up.



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Details of Electric Monthly Charges

10/27/2020 - 11/24/2020 (29 billing days)

Service For: 943 STILLSPRING CT
Service Agreement ID: 3874810920
Rate Schedule: Time-of-Use (Peak Pricing 4 - 9 p.m. Every Day)
Enrolled Programs: Net Energy Metering (NEM2)

10/27/2020 – 11/24/2020

Minimum Delivery Charge ¹ 29 days @ \$0.32854 \$9.53

Electric Monthly Charges \$9.53

¹ The Minimum Delivery Charge is set by the CPUC. Your electric Minimum Delivery Charge for this period is \$9.53. This amount can include applicable discounts and may be deducted at True-Up if your total NEM Charges Before Taxes are greater than your total Minimum Delivery Charges.

Service Information

Meter # 1006443947
Consumption 593.949000 kWh
Net Generation -133.458900 kWh
Net Usage 460.490100 kWh
Baseline Territory S
Heat Source B - Not Electric
Serial D
Rotating Outage Block 50



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Details of NEM Charges

10/27/2020 - 11/24/2020 (29 billing days)

Service For: 943 STILLSPRING CT
Service Agreement ID: 3874810920
Rate Schedule: Time-of-Use (Peak Pricing 4 - 9 p.m. Every Day)
Enrolled Programs: Net Energy Metering (NEM2)

10/27/2020 – 11/24/2020

Baseline Allowance	321.90 kWh	(29 days x 11.1 kWh/day)	
Net Usage			
Peak	233.912300 kWh	@ \$0.31700	\$74.15
Off Peak	226.577800 kWh	@ \$0.29967	67.90
Baseline Credit	321.900000 kWh	@ -\$0.08653	-27.85
NBC Net Usage Adjustment			-9.55
State Mandated Non-Bypassable Charge ¹			12.00
Energy Commission Tax			0.14

Monthly NEM Charges \$116.79

¹ The State Mandated Non-Bypassable Charge (NBC) cannot be reduced by any net generation credits. If applicable, additional discounts are included in the NBC.

Your NEM balance will be reconciled on your True-Up statement (07/2021).

Average Daily Usage (kWh / day)

Last Year	Last Period	Current Period
4.95	32.92	15.88

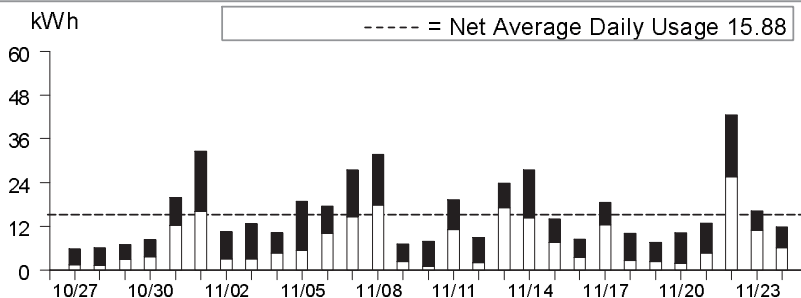
Service Information

Meter #	1006443947
Consumption	593.949000 kWh
Net Generation	-133.458900 kWh
Net Usage	460.490100 kWh
Baseline Territory	S
Heat Source	B - Not Electric
Serial	D
Rotating Outage Block	50

Additional Messages

The State Mandated Non-Bypassable Charge (NBC) is calculated based on your energy usage and is relevant to determine the True-Up amount. This charge includes the following fees: Public Purpose Programs, Nuclear Decommissioning, DWR Bond Charge and Competition Transition Charge. The NBC Net Usage Adjustment is to ensure that you don't pay for NBCs twice.

Net Electric Usage This Period: 460.490100 kWh, 29 billing days



■ Peak¹
□ Off Peak²

¹Peak: 4:00pm-9:00pm, Every Day;
²Off Peak: All Other Hours

Energy Charges

\$74.15
\$67.90



ENERGY STATEMENT

www.pge.com/MyEnergy

Account No: 3875157268-6
Statement Date: 11/29/2020
Due Date: 12/21/2020

Details of Gas Charges

10/28/2020 - 11/25/2020 (29 billing days)

Service For: 943 STILLSPRING CT
Service Agreement ID: 3875157072
Rate Schedule: G1 S Residential Service

10/28/2020 – 10/31/2020 Your Tier Usage

1	2
---	---

Tier 1 Allowance 1.56 Therms (4 days x 0.39 Therms/day)
Tier 1 Usage 1.560000 Therms @ \$1.51484 \$2.36
Tier 2 Usage 7.129660 Therms @ \$2.03348 14.50
Gas PPP Surcharge (\$0.03651 /Therm) 0.32

11/01/2020 – 11/25/2020 Your Tier Usage

1	2
---	---

Tier 1 Allowance 34.50 Therms (25 days x 1.38 Therms/day)
Tier 1 Usage 34.500000 Therms @ \$1.59462 \$55.01
Tier 2 Usage 19.810350 Therms @ \$2.11326 41.86
Gas PPP Surcharge (\$0.03651 /Therm) 1.98

Total Gas Charges \$116.03

Average Daily Usage (Therms / day)

Last Year	Last Period	Current Period
0.90	1.28	2.17

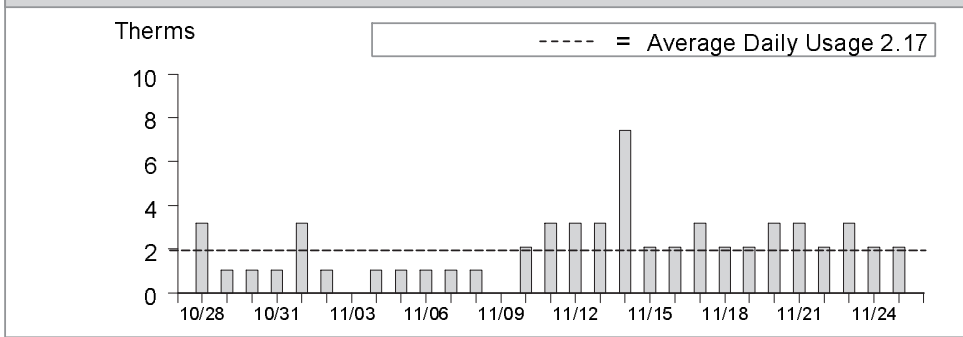
Service Information

Meter # 50352203
Current Meter Reading 5,534
Prior Meter Reading 5,475
Difference 59
Multiplier 1.062510
Total Usage 63.000000 Therms
Baseline Territory S
Serial D

Gas Procurement Costs (\$/Therm)

10/28/2020 - 10/31/2020 \$0.38068
11/01/2020 - 11/25/2020 \$0.46046

Gas Usage This Period: 63.000000 Therms, 29 billing days





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Important Messages (continued from page 1)

Electric power line safety PG&E cares about your safety. Be aware of your surroundings and keep yourself, tools, equipment and antennas at least 10 feet away from overhead power lines. If you see an electric power line fall to the ground, keep yourself and others away. Call **9-1-1**.

Neighborhood payment centers Did you know it's **FREE** to pay your PG&E bill at any of our 600 authorized neighborhood payment centers? Payments made by 5 p.m. will post to your PG&E account the same day. Locations and times of operation may be more convenient for your schedule. Call **1-888-743-0011** to find a location near you.

Holiday wishes from PG&E. From all of us at Pacific Gas and Electric Company, we wish you and your family a peaceful, safe and happy holiday season.

