



# ENERGY STATEMENT

www.pge.com/MyEnergy

Account No:  
Statement Date: **04/25/2024**  
Due Date: **05/16/2024**

## Service For:

ALEKSANDRA ISSA  
3665 SUNVIEW WAY  
CONCORD, CA 94520

## Questions about your bill?

Solar Hotline: 1-877-743-4112 M-F 7-6  
Phone: 1-866-743-0335  
Monday-Friday 7 a.m.-7 p.m.  
Saturday 8 a.m.-5 p.m.  
www.pge.com/MyEnergy

## Ways To Pay

www.pge.com/waystopay

## Your Enrolled Programs

Net Energy Metering (NEM2)

## Your Account Summary

Amount Due on Previous Statement	\$98.30
Payment(s) Received Since Last Statement	-98.30
Previous Unpaid Balance	\$0.00
Current PG&E Electric Monthly Charges	\$11.75
Electric Adjustments	-55.17
MCE Electric Generation Charges	0.00
Current Gas Charges	66.94
Gas Adjustments	-85.46

**CREDIT BALANCE - NO PAYMENT DUE** **-\$61.94**



Current charges include a discount of \$140.63 for CA Climate Credit.

## Your Net Energy Metering (NEM) Account Summary

Year-to-date (YTD) NEM charges are based on your YTD usage. Your NEM balance will be reconciled on your annual True-Up statement (**10/2024**). No credits will be carried over to your next True-Up period. Please see the "Summary of Your NEM YTD Charges" for more details.

YTD NEM Charges Before Taxes	\$150.35
Total Electric Minimum Delivery Charges	-69.60
Estimated Taxes	0.76
<b>YTD Estimated NEM Charges At True-Up</b>	<b>\$81.51</b>

## Important Messages

Your charges on this page are separated into delivery charges from PG&E and generation or procurement charges from an energy provider other than PG&E. These two charges are for different services and are not duplicate charges.

California is fighting climate change and so can you! Your bill includes a Climate Credit from a state program to cut carbon pollution while also reducing your energy costs. Find out how at [cpuc.ca.gov/climatecredit](http://cpuc.ca.gov/climatecredit).

Continued on page 11

No payment is due. Please retain for your records. Thank you.

9990140506735330000007869000000000



Account Number:

Total Amount Due:  
**No Payment Due**

ALEKSANDRA ISSA  
3665 SUNVIEW WAY  
CONCORD, CA 94520-1345

PG&E  
BOX 997300  
SACRAMENTO, CA 95899-7300



# ENERGY STATEMENT

[www.pge.com/MyEnergy](http://www.pge.com/MyEnergy)

Account No:  
Statement Date: 04/25/2024  
Due Date: 05/16/2024

**Important Phone Numbers - Monday-Friday 7 a.m.-7 p.m., Saturday 8 a.m.-5 p.m.**

**Customer Service (All Languages; Relay Calls Accepted) 1-800-743-5000**  
**TTY 7-1-1**

Servicio al Cliente en Español (Spanish) 1-800-660-6789  
華語客戶服務 (Chinese) 1-800-893-9555

Dịch vụ khách tiếng Việt (Vietnamese) 1-800-298-8438  
Business Customer Service 1-800-468-4743

## Rules and rates

You may be eligible for a lower rate. To learn more about optional rates or view a complete list of rules and rates, visit [www.pge.com](http://www.pge.com) or call 1-800-743-5000.

If you believe there is an error on your bill, please call 1-800-743-5000 to speak with a representative. If you are not satisfied with our response, contact the California Public Utilities Commission (CPUC), Consumer Affairs Branch (CAB), 505 Van Ness Avenue, Room 2003, San Francisco, CA 94102, 1-800-649-7570 or 7-1-1 (8:30 AM to 4:30 PM, Monday through Friday) or by visiting [www.cpuc.ca.gov/complaints/](http://www.cpuc.ca.gov/complaints/).

To avoid having service turned off while you wait for the outcome of a complaint to the CPUC specifically regarding the accuracy of your bill, please contact CAB for assistance. If your case meets the eligibility criteria, CAB will provide you with instructions on how to mail a check or money order to be impounded pending resolution of your case. You must continue to pay your current charges while your complaint is under review to keep your service turned on.

If you are not able to pay your bill, call PG&E to discuss how we can help. You may qualify for reduced rates under PG&E's CARE program or other special programs and agencies may be available to assist you. You may qualify for PG&E's Energy Savings Assistance Program which is an energy efficiency program for income-qualified residential customers.

## Important definitions

**Rotating outage blocks** are subject to change without advance notice due to operational conditions.

**Tier 1/Baseline allowance:** Some residential rates are given a Tier 1/Baseline allowance - a CPUC approved percentage of average customer usage during summer and winter months. Your Tier 1/Baseline allowance provides for basic needs at an affordable price and encourages conservation. Your allowance is assigned based on the climate where you live, the season and your heat source. As you use more energy, you pay more for usage. Any usage over your baseline allowance will be charged at a higher price.

**Wildfire Fund Charge:** Charge on behalf of the State of California Department of Water Resources (DWR) to fund the California Wildfire Fund. For usage prior to October 1, 2020, this charge included costs related to the 2001 California energy crisis, also collected on behalf of the DWR. These charges belong to DWR, not PG&E.

**Power Charge Indifference Adjustment (PCIA):** The PCIA is a charge to ensure that both PG&E customers and those who have left PG&E service to purchase electricity from other providers pay for the above market costs for electric generation resources that were procured by PG&E on their behalf. 'Above market' refers to the difference between what the utility pays for electric generation and current market prices for the sale of those resources. Visit [www.pge.com/cca](http://www.pge.com/cca).

**Wildfire Hardening Charge:** PG&E has been permitted to issue bonds that enable it to recover more quickly certain costs related to preventing and mitigating catastrophic wildfires, while reducing the total cost to its customers. Your bill for electric service includes a fixed recovery charge called the Wildfire Hardening Charge that has been approved by the CPUC to repay those bonds. The right to recover the Wildfire Hardening Charge has been transferred to a separate entity (called the Special Purpose Entity) that issued the bonds and does not belong to PG&E. PG&E is collecting the Wildfire Hardening Charge on behalf of the Special Purpose Entity. For details visit: [www.pge.com/tariffs/assets/pdf/tariffbook/ELEC\\_PRELIM\\_JF.pdf](http://www.pge.com/tariffs/assets/pdf/tariffbook/ELEC_PRELIM_JF.pdf).

**Recovery Bond Charge/Credit:** Your bill for electric service includes a charge that has been approved by the CPUC to repay bonds issued for certain costs related to catastrophic wildfires. The Recovery Bond Charge (RBC) rate is currently \$0.00597 per kWh. PG&E has also contributed certain amounts to a trust fund which is used to provide a customer credit equal to \$0.00597 per kWh (Recovery Bond Credit). The right to recover the RBC has been transferred to one or more Special Purpose Entities that issued the bonds and does not belong to PG&E. PG&E is collecting that portion of the RBC on behalf of the Special Purpose Entities.

**Gas Public Purpose Program (PPP) Surcharge.** Used to fund state-mandated gas assistance programs for low-income customers, energy efficiency programs, and public-interest research and development.

Visit [www.pge.com/billexplanation](http://www.pge.com/billexplanation) for more definitions. To view most recent bill inserts including legal or mandated notices, visit [www.pge.com/billinserts](http://www.pge.com/billinserts).

**See the table reflecting "Your Electric Charges Breakdown" on the last page**

"PG&E" refers to Pacific Gas and Electric Company, a subsidiary of PG&E Corporation. © 2024 Pacific Gas and Electric Company. All rights reserved.

Please do not mark in box. For system use only.

## Update My Information (English Only)

Please allow 1-2 billing cycles for changes to take effect

**Account Number:**

Change my mailing address to: \_\_\_\_\_

City \_\_\_\_\_ State \_\_\_\_\_ ZIP code \_\_\_\_\_  
Primary \_\_\_\_\_ Primary \_\_\_\_\_  
Phone \_\_\_\_\_ Email \_\_\_\_\_

## Ways To Pay

- **Online via web or mobile at [www.pge.com/waystopay](http://www.pge.com/waystopay)**
- **By mail:** Send your payment along with this payment stub in the envelope provided.
- **By debit card, Visa, MasterCard, American Express, or Discover:** Call 877-704-8470 at any time. (Our independent service provider charges a fee per transaction.)
- **At a neighborhood payment center:** To find a neighborhood payment center near you, please visit [www.pge.com](http://www.pge.com) or call 800-743-5000. Please bring a copy of your bill with you.



# ENERGY STATEMENT

[www.pge.com/MyEnergy](http://www.pge.com/MyEnergy)

Account No:  
Statement Date: 04/25/2024  
Due Date: 05/16/2024

## Summary of Your Year-to-Date (YTD) NEM Charges

Service For: 3665 SUNVIEW WAY  
Service Agreement ID: 1409710907  
Rate Schedule: Time-of-Use (Peak Pricing 4 - 9 p.m. Every Day)

## Summary of NEM Charges

Bill Period End Date	Net Peak Usage (kWh)	Net Off Peak Usage (kWh)	Net Usage (kWh)	Estimated NEM Charges Before Taxes	Estimated Total NEM Charges
11/16/2023	58	74	132	\$27.36	\$27.51
12/18/2023	87	151	238	46.08	46.34
01/18/2024	80	184	263	57.33	57.64
02/19/2024	65	131	196	47.75	47.99
03/19/2024	19	-55	-37	-2.98	-3.02
04/18/2024	-17	-119	-136	-25.19	-25.35
TOTAL	292	366	656	\$150.35	\$151.11

Estimated tax amount, if applicable, is displayed in the box below. Differences in net usage occur due to rounding.

## Electric Charges

Bill Period End Date	Minimum Delivery Charges
11/16/2023	\$10.91
12/18/2023	12.04
01/18/2024	11.66
02/19/2024	12.04
03/19/2024	11.20
04/18/2024	11.75
TOTAL	\$69.60

## Explanation of Calculations

Your YTD Estimated NEM Charges represents the total charges for energy used, net of any credits for energy exported to the grid.

NEM Charges are calculated each month but are not billed until the end of the True-Up period. This True-Up process allows you to use credits generated in a given month to offset charges across other months within the True-Up period, which is typically 12 billing cycles. Your Summary of NEM Charges will be reset to zero at True-Up.

The Minimum Delivery Charge is billed monthly and credited at True-Up if the total NEM Charges Before Taxes or total State Mandated Non-Bypassable Charges are greater than your cumulative Minimum Delivery Charges. Refer to Detail of NEM Charges page for details about the State Mandated Non-Bypassable Charges.

This is your YTD balance. Your total NEM Charges will be reconciled on your True-Up statement (10/2024).

YTD NEM Charges Before Taxes	\$150.35
Total Electric Minimum Delivery Charges	-69.60
Estimated Taxes	0.76
<b>YTD Estimated NEM Charges At True-Up</b>	<b>\$81.51</b>

Please contact the Solar Customer Service Center at 1-877-743-4112 for questions about your NEM charges.

Visit [www.pge.com/nembilling](http://www.pge.com/nembilling) for a detailed explanation of NEM billing



# ENERGY STATEMENT

[www.pge.com/MyEnergy](http://www.pge.com/MyEnergy)

Account No: \_\_\_\_\_  
Statement Date: 04/25/2024  
Due Date: 05/16/2024

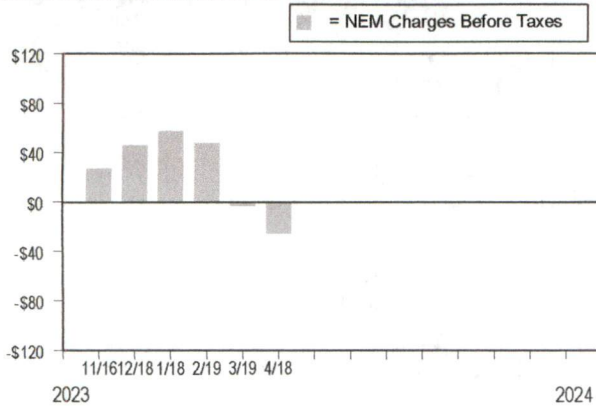
## Summary of Your Year-to-Date (YTD) NEM Charges (continued)

Service For: 3665 SUNVIEW WAY

Service Agreement ID: 1409710907

Rate Schedule: Time-of-Use (Peak Pricing 4 - 9 p.m. Every Day)

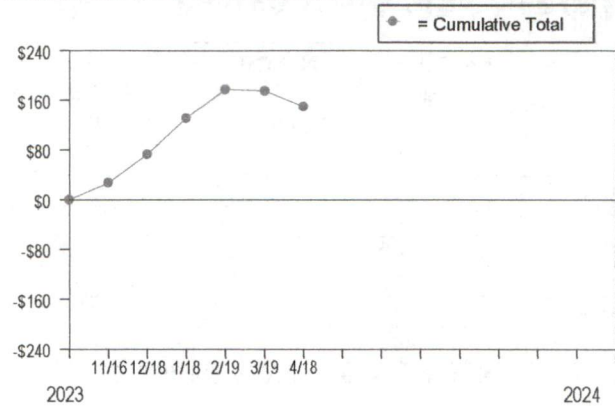
### NEM Charges Before Taxes



#### Monthly NEM Charges

Monthly NEM Charges represent the cost of the electricity you use each month. You don't pay your monthly NEM balance each month. Instead, your Monthly NEM Charges are added up to calculate your Cumulative NEM balance, which you pay at True-Up.

### Cumulative NEM Balance by Month



#### Cumulative NEM Balance

Cumulative NEM balance is a running total of your electricity costs and can increase or decrease depending on each month's use and generation. You only pay your Cumulative NEM balance at True-Up, and based on program rules, customers do not receive payment for a negative cumulative NEM balance.



# ENERGY STATEMENT

[www.pge.com/MyEnergy](http://www.pge.com/MyEnergy)

Account No:

Statement Date: 04/25/2024

Due Date: 05/16/2024

## Details of PG&E Electric Monthly Charges

03/20/2024 - 04/18/2024 (30 billing days)

Service For: 3665 SUNVIEW WAY

Service Agreement ID: 1409710907

Rate Schedule: Time-of-Use (Peak Pricing 4 - 9 p.m. Every Day)

Enrolled Programs: Net Energy Metering (NEM2)

### 03/20/2024 - 03/31/2024

Minimum Delivery Charge <sup>1</sup>	12 days @ \$0.39167	\$4.70
--------------------------------------	---------------------	--------

### 04/01/2024 - 04/18/2024

Minimum Delivery Charge <sup>1</sup>	18 days @ \$0.39167	\$7.05
--------------------------------------	---------------------	--------

**Electric Monthly Charges** **\$11.75**

<sup>1</sup> The Minimum Delivery Charge is set by the CPUC. Your electric Minimum Delivery Charge for this period is \$11.75. This amount can include applicable discounts and may be deducted at True-Up if your total NEM Charges Before Taxes are greater than your total Minimum Delivery Charges.

## Rate Identification Number



USCA-PGCC-0100-0000

[www.pge.com/rin](http://www.pge.com/rin)

To program your smart device, scan the QR code or enter the RIN code above and follow the on-screen instructions.

## Service Information

Meter #	1010294632
Imports	113.931000 kWh
Exports	-249.704000 kWh
Net Usage	-135.773000 kWh
Baseline Territory	X
Heat Source	B - Not Electric
Serial	X
Rotating Outage Block	50



# ENERGY STATEMENT

www.pge.com/MyEnergy

Account No:

Statement Date: 04/25/2024

Due Date: 05/16/2024

## Details of NEM Charges

03/20/2024 - 04/18/2024 (30 billing days)

Service For: 3665 SUNVIEW WAY

Service Agreement ID: 1409710907

Rate Schedule: Time-of-Use (Peak Pricing 4 - 9 p.m. Every Day)

Enrolled Programs: Net Energy Metering (NEM2)

### 03/20/2024 - 03/31/2024

Baseline Allowance	-116.40 kWh	(12 days x 9.7 kWh/day)	
Net Usage			
Peak	-0.269000 kWh	@ \$0.51678	-\$0.14
Off Peak	-27.636000 kWh	@ \$0.48843	-13.50
Baseline Credit	-27.905000 kWh	@ -\$0.10607	2.96
NBC Net Usage Adjustment			0.88
State Mandated Non-Bypassable Charge <sup>1</sup>			1.55
Generation Credit			4.42
Power Charge Indifference Adjustment			-0.31
Franchise Fee Surcharge			-0.03

### 04/01/2024 - 04/18/2024

Baseline Allowance	-174.60 kWh	(18 days x 9.7 kWh/day)	
Net Usage			
Peak	-16.477000 kWh	@ \$0.52376	-\$8.63
Off Peak	-91.391000 kWh	@ \$0.49541	-45.28
Baseline Credit	-107.868000 kWh	@ -\$0.10730	11.57
NBC Net Usage Adjustment			3.30
State Mandated Non-Bypassable Charge <sup>1</sup>			1.70
Generation Credit			17.48
Power Charge Indifference Adjustment			-1.19
Franchise Fee Surcharge			-0.13

**Monthly NEM Charges** **-\$25.35**

<sup>1</sup> The State Mandated Non-Bypassable Charge (NBC) cannot be reduced by any net generation credits. If applicable, additional discounts are included in the NBC.

2017 Vintaged Power Charge Indifference Adjustment

Your NEM balance will be reconciled on your True-Up statement (10/2024).

Details of charges continue on next page. ➡

## Rate Identification Number



USCA-PGCC-0100-0000

www.pge.com/rin

To program your smart device, scan the QR code or enter the RIN code above and follow the on-screen instructions.

## Service Information

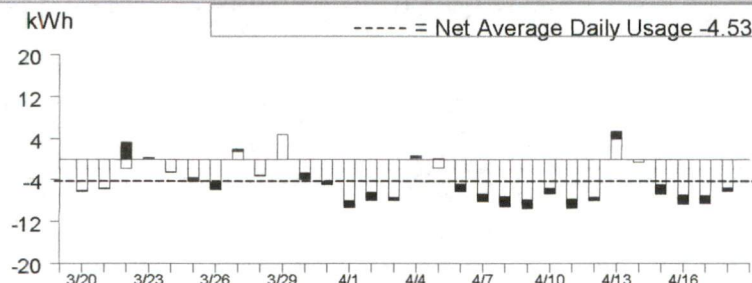
Meter #	1010294632
Imports	113.931000 kWh
Exports	-249.704000 kWh
Net Usage	-135.773000 kWh
Baseline Territory	X
Heat Source	B - Not Electric
Serial	X
Rotating Outage Block	50

## Additional Messages

You received a **California Climate Credit** on your electric bill. Learn how you can use these savings to further reduce your energy costs and help fight climate change at [cpuc.ca.gov/climatecredit](http://cpuc.ca.gov/climatecredit).

The State Mandated Non-Bypassable Charge (NBC) is calculated based on your energy usage and is relevant to determine the True-Up amount. This charge includes the following fees: Public Purpose Programs, Nuclear Decommissioning, Wildfire Fund Charge and Competition Transition Charge. The NBC Net Usage Adjustment is to ensure that you don't pay for NBCs twice.

## Net Electric Usage This Period: -135.773000 kWh, 30 billing days



■ Peak<sup>1</sup>

□ Off Peak<sup>2</sup>

<sup>1</sup>Peak: 4:00pm-9:00pm, Every Day;

<sup>2</sup>Off Peak: All Other Hours

## Energy Charges

-\$8.77

-\$58.78



# ENERGY STATEMENT

[www.pge.com/MyEnergy](http://www.pge.com/MyEnergy)

Account No:

Statement Date: 04/25/2024

Due Date: 05/16/2024

## Details of NEM Charges (continued)

Service For: 3665 SUNVIEW WAY  
Service Agreement ID: 1409710907

### Average Daily Usage (kWh / day)

Last Year	Last Period	Current Period
-1.65	-1.26	-4.53

## Adjustments

California Climate Credit -\$55.17

**Total Adjustments -\$55.17**

## Additional Messages

Visit [www.pge.com/solarguide](http://www.pge.com/solarguide) to get your guide to solar billing.



# ENERGY STATEMENT

[www.pge.com/MyEnergy](http://www.pge.com/MyEnergy)

Account No:  
Statement Date: 04/25/2024  
Due Date: 05/16/2024

## Details of MCE Electric Generation Charges

03/20/2024 - 04/18/2024 (30 billing days)

Service For: 3665 SUNVIEW WAY

Service Agreement ID: 1404615478 ESP Customer Number: 1405067005

03/20/2024 - 04/18/2024

Rate Schedule: NEM ETOUC

Off Peak Winter	-119.027000 kWh @ \$0.13500	-\$16.07
-----------------	-----------------------------	----------

Peak Winter	-16.746000 kWh @ \$0.14900	-2.50
-------------	----------------------------	-------

Net Charges	-18.57
-------------	--------

Energy Commission Tax	0.00
-----------------------	------

Credited to (Debited from) NEM Balance	18.57
--	-------

Your MCE NEM Credit Balance is now \$23.24

Your NEM Program Year Net Usage 691.490000 kWh

Your Net Surplus Value \$0.00

**Total MCE Electric Generation  
Charges**

**\$0.00**

Rate Identification Number



USCA-XXMC-PCZL-0000

[www.pge.com/rin](http://www.pge.com/rin)

To program your smart device, scan the QR code or enter the RIN code above and follow the on-screen instructions.

## Service Information

Total Usage -135.800000 kWh

For questions regarding charges on this page, please contact:

MCE

1-888-632-3674

[info@mcecleanenergy.org](mailto:info@mcecleanenergy.org)

## Additional Messages

MCE is a not-for-profit, public agency that sources 60-100% renewable energy for your electricity supply.

MCE's generation charges replace what PG&E would have charged you for electric generation. See the 'Generation Credit' on the 'Details of PG&E Electric Delivery Charges' page to see what PG&E would have charged. PG&E continues to provide electric delivery, gas, and billing.

You may be able to reduce your bill by signing up for discounts with CARE, FERA, and the Arrearage Management Program.

Learn more at [www.mceCleanEnergy.org](http://www.mceCleanEnergy.org).

MCE is committed to protecting your privacy. Learn more at [mceCleanEnergy.org/privacy](http://mceCleanEnergy.org/privacy).



# ENERGY STATEMENT

www.pge.com/MyEnergy

Account No:

Statement Date: 04/25/2024

Due Date: 05/16/2024

## Details of Gas Charges

03/21/2024 - 04/19/2024 (30 billing days)

Service For: 3665 SUNVIEW WAY

Service Agreement ID: 1405067010

Rate Schedule: G1 XB Residential Service

03/21/2024 - 03/31/2024

Your Tier Usage

1

2

Tier 1 Allowance 16.28 Therms (11 days x 1.48 Therms/day)  
Tier 1 Usage 11.000000 Therms @ \$2.16783 \$23.85  
Gas PPP Surcharge (\$0.11051 /Therm) 1.22

04/01/2024 - 04/19/2024

Your Tier Usage

1

2

Tier 1 Allowance 9.31 Therms (19 days x 0.49 Therms/day)  
Tier 1 Usage 9.310000 Therms @ \$1.86657 \$17.38  
Tier 2 Usage 9.690000 Therms @ \$2.31002 22.38  
Gas PPP Surcharge (\$0.11051 /Therm) 2.11

## Total Gas Charges

**\$66.94**

### Average Daily Usage (Therms / day)

Last Year	Last Period	Current Period
1.40	1.23	1.00

## Service Information

Meter # 44709291  
Current Meter Reading 4,035  
Prior Meter Reading 4,007  
Difference 28  
Multiplier 1.061527  
Total Usage 30.000000 Therms  
Baseline Territory X  
Serial X

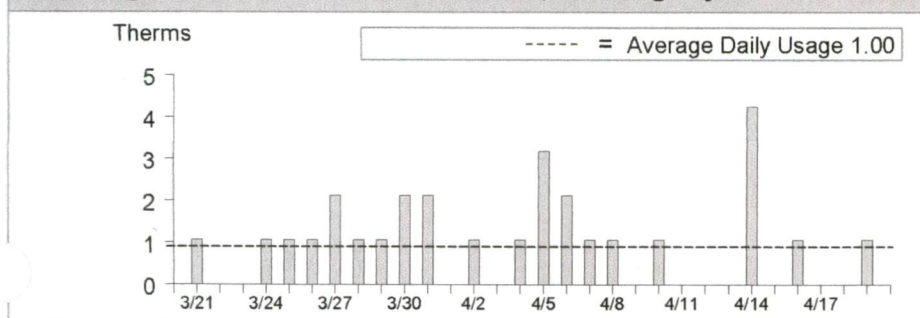
## Gas Procurement Costs (\$/Therm)

03/21/2024 - 03/31/2024 \$0.44671  
04/01/2024 - 04/19/2024 \$0.11949

## Additional Messages

You received a **California Climate Credit** on your natural gas bill. Households receive the natural gas credit once a year. Learn how you can use these savings to further reduce your energy costs and help fight climate change at [cpuc.ca.gov/climatecredit](http://cpuc.ca.gov/climatecredit).

## Gas Usage This Period: 30.000000 Therms, 30 billing days





# ENERGY STATEMENT

[www.pge.com/MyEnergy](http://www.pge.com/MyEnergy)

Account No: \_\_\_\_\_  
Statement Date: 04/25/2024  
Due Date: 05/16/2024

## Details of Gas Charges (continued)

Service For: 3665 SUNVIEW WAY  
Service Agreement ID: 1405067010

### Adjustments

California Climate Credit	-\$85.46
---------------------------	----------

<b>Total Adjustments</b>	<b>-\$85.46</b>
--------------------------	-----------------



# ENERGY STATEMENT

[www.pge.com/MyEnergy](http://www.pge.com/MyEnergy)

Account No: \_\_\_\_\_  
Statement Date: 04/25/2024  
Due Date: 05/16/2024

## Important Messages (continued from page 1)

The gas summer Tier 1 (baseline) season begins on April 1. Your total Tier 1 quantities shown were calculated using your daily summer baseline allowance starting April 1 and your daily winter baseline allowance for any days in your billing period before April 1.

The Family Electric Rate Assistance (FERA) Program provides a monthly discount on electric bills for income-qualified households of three or more persons. To see if you qualify, please call **1-800-PGE-5000** or apply online at [www.pge.com/fera](http://www.pge.com/fera).

El Programa FERA ofrece ahorros mensuales sólo en las facturas de electricidad a hogares de ingresos económicos bajos y medianos con tres o más personas. Para determinar si califica, por favor llame al **1-800-PGE-5000** o puede aplicar a través de nuestra página web [www.pge.com/fera](http://www.pge.com/fera).

**TOU Rate:** You are currently on a time-of-use (TOU) rate schedule. Beginning June 1, the TOU rate charges higher prices in the summer for electric usage on summer evenings.

**Energy Savings Assistance Program:** provides free home improvements to help keep your home more energy efficient, safe and comfortable. Apply by answering a few simple questions at [www.pge.com/energysavings](http://www.pge.com/energysavings) or call **1-800-989-9744**.

**Programa Energy Savings Assistance:** proporciona mejoras al hogar sin costo para ayudar a que este sea más eficiente en el consumo de energía, más seguro y más cómodo. Solicite respondiendo a unas pocas preguntas simples en [www.pge.com/ahorreenergia](http://www.pge.com/ahorreenergia) o llamando al **1-800-989-9744**.

## Your Electric Charges Breakdown (from page 2)

Distribution	\$11.75
<b>Total Electric Charges</b>	<b>\$11.75</b>