

NAME GREGORY + Diane TANNONE		DATE 6-17-01
STREET 865 STUDDING FILL STREET		X
CITY YARVILLE	ZIP 95687	MAP CODE
PHONE		CELL/TEXT
TECHNICIAN She		EMAIL

RIGHT NOW AIR

HEATING & AIR CONDITIONING, INC.

LIC. #791025

Solano/Napa (707) 447-3063 Contra Costa (925) 937-8700

Plan Benefits

- Lower Energy Bills
- Extended Equipment Life
- Fewer Repairs
- Improved Capacity
- Discount on Repairs
- Priority Customer Status
- Inflation Protection
- Agreement is Transferable
- No Overtime Charges
- We Call You to Schedule

STAR MAINTENANCE PLAN

Terms and Conditions

These plans are for the upkeep and repairing of your present systems, not equipment replacement. Right Now Air will give cash value towards new equipment if parts are no longer available.

Right Now Air reserves the right to reject any agreement if an inspection by our service technician finds the equipment is in such condition that service will be unsatisfactory to one or both parties.

Right Now Air is not responsible for any pre-existing condition due to system design or performance.

All routine service and maintenance will be performed during the working hours of 8:00 a.m. - 4:00 p.m., Monday-Friday.

It will be at Right Now Air's discretion to repair or replace defective parts. If repair, due to the age and /condition of the equipment, is not the best option, we will provide a quote for replacement.

Any changes, adjustment or repairs made by others, unless authorized or approved by Right Now Air in writing, will terminate Right Now Air's obligation.

**** 5 Year warrantee on parts we install as long as purchaser maintains a Star Maintenance Plan Membership.**

Right Now Air will not be required to furnish, without extra cost, any items or material, labor or equipment which are recommended or required by local code regulations, insurance companies, Government, State, Municipal or other authority.

Service calls beyond the scope of this agreement (i.e., power outages, fuses, dirty filters, disconnects, manual reset switches) will be charged and paid for by the purchaser at the prevailing service rates.

Right Now Air is not liable for any default, delay in performance, or extraordinary damage caused by any contingency beyond our control, including war, government restrictions or restraints, acts of God, animal damage, vandalism, or short or reduced supply of any materials or furnished products.

Right Now Air's area of expertise in indoor Air Quality (AQ) include temperature, humidity, dehumidification and initial filtration, If you have other AQ conditions (i.e. contaminates, bacteria, mold, mold-like substances, mildew, asthma, chemical sensitivity, infection) we can refer you to an appropriate remediation expert.

Unless indicated otherwise, this maintenance agreement will remain in effect for an initial term of two (2) years. Renewal will be automatic unless terminated earlier with a 30 day written notice from either party. Failure to pay relieves Right Now Air of any and all obligations, under this agreement, early cancellation fee is \$375.00 + any discounts given for service. Purchaser agrees that any account past due will be charged 1.5% interest per month on the unpaid balance (18.0% per annum). In the event this account is referred for collection, the purchaser will be responsible for all fees, including attorney fees, service charges and any collection agency commissions.

5 STAR

\$59.00/Month

\$40.00 per month layaway credit
Same day service
No service call fee
Free repairs on equipment
2 maintenances per year
32 point rejuvenation
2 year minimum
5 yr. warrantee on parts we install **

Agreed X _____

4 STAR

\$29.00/Month

Service within 24 hours
\$12 service call fee
50% discount on all repairs
2 maintenances per year
32 point rejuvenation
2 year minimum
5 yr. warrantee on parts we install **

Agreed X _____

3 STAR

\$12.00/Month

Service within 48 hours
\$35 service call fee
10% discount on all repairs
2 maintenances per year
32 point rejuvenation
2 year minimum
5 yr. warrantee on parts we install **

Agreed X _____

Only systems in good working condition are eligible for membership.

Please read Terms and Conditions at right before signing

If signing up for a Star Plan at time of service, homeowner will receive one half of the discount, up to \$300.00

Precision Tune-up Procedures Include:

Heating Season*

- Clean burners
- Adjust gas pressure
- Check and adjust pilot operation
- Lubricate all moving parts
- Monitor flue draft for safe operation
- Check and tighten all loose electrical connections.
- Check and test safety controls
- Monitor voltage and amperage draw on all motors
- Adjust air flow for proper temperature rise
- Check heat anticipator settings
- Check thermostat
- Monitor furnace cycle
- Check for cracked heat exchanger
- Make recommendations for system improvements
- Replace, clean or install the filter

Cooling Season*

- Inspect cooling coil (if accessible)
- Check primary and secondary drains
- Adjust and clean blower components
- Clean and check condenser coil
- Lubricate all moving parts (where applicable)
- Check and tighten all loose electrical connections
- Check operating pressures for proper refrigerant charge
- Monitor voltage and amperage draw on all motors
- Clean and check thermostat
- Monitor air conditioning cycle
- Make recommendations for system improvements
- Replace, clean or install the filter

Card Number

Name on Card **Diane E. Tannone**

Expiration Date **10/25** Security Code **824**

Automatic Credit Card Debit A monthly debit of \$ **1800**

Signature **Diane E. Tannone** Date **6/19/01**

Signature _____ Date _____