



ENERGY STATEMENT

www.pge.com/MyEnergy

Account No: 7584415361-1
Statement Date: 12/13/2021
Due Date: 01/03/2022

Service For:

Theresa Thorburn & Keith Thorburn
512 VIERRA ST
RIO VISTA, CA 94571

Questions about your bill?

Solar Hotline: 1-877-743-4112 M-F 7-6
General: 1-800-743-5000
Monday-Friday 7 a.m.-9 p.m.
Saturday 8 a.m.-6 p.m.
www.pge.com/MyEnergy

Ways To Pay

www.pge.com/waystopay

Your Enrolled Programs

Net Energy Metering (NEM2)

Your Account Summary

Credit Balance on Previous Statement	-\$296.81
Payment(s) Received Since Last Statement	-296.81
Outstanding Credit Balance	-\$593.62
Current Electric Monthly Charges	\$9.97
Net Surplus Compensation	-67.19
Current Gas Charges	83.48

CREDIT BALANCE - NO PAYMENT DUE	-\$567.36
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Your Net Energy Metering (NEM) Summary: True-Up

This is your True-Up statement. Please see the "Summary of Your NEM True-Up Period Charges" for more details.

Total NEM Charges Before Taxes	-\$210.02
Total Electric Minimum Delivery Charges	120.45
Total NEM Charges Due	\$0.00
Credit for Net Surplus Compensation (NSC)	- \$67.19

Important Messages

CARE Program You may qualify for a monthly discount with the California Alternate Rates for Energy (CARE) Program. To find out more and apply online, visit www.pge.com/care.

Usted podría reunir los requisitos de un descuento mensual con el California Alternate Rates for Energy Program (CARE). Para obtener más información y hacer su solicitud en Internet, visite www.pge.com/espanol/care.

Continued on last page

No payment is due. Please retain for your records. Thank you.

99907584415361100000026260000000000



Account Number:
7584415361-1

Total Amount Due:
No Payment Due

THERESA THORBURN & KEITH THORBURN
512 VIERRA ST
RIO VISTA, CA 94571-1205

PG&E
BOX 997300
SACRAMENTO, CA 95899-7300



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Important Phone Numbers - Monday-Friday 7 a.m.-9 p.m., Saturday 8 a.m.-6 p.m.

Customer Service (All Languages; Relay Calls Accepted) 1-800-743-5000

TTY 7-1-1

Servicio al Cliente en Español (Spanish) 1-800-660-6789
華語客戶服務 (Chinese) 1-800-893-9555

Dịch vụ khách tiếng Việt (Vietnamese) 1-800-298-8438
Business Customer Service 1-800-468-4743

Rules and rates

You may be eligible for a lower rate. To learn more about optional rates or view a complete list of rules and rates, visit www.pge.com or call 1-800-743-5000.

If you believe there is an error on your bill, please call **1-800-743-5000** to speak with a representative. If you are not satisfied with our response, contact the California Public Utilities Commission (CPUC), Consumer Affairs Branch (CAB), 505 Van Ness Avenue, Room 2003, San Francisco, CA 94102, 1-800-649-7570 or 7-1-1 (8:30 AM to 4:30 PM, Monday through Friday) or by visiting www.cpuc.ca.gov/complaints/.

To avoid having service turned off while you wait for the outcome of a complaint to the CPUC specifically regarding the accuracy of your bill, please contact CAB for assistance. If your case meets the eligibility criteria, CAB will provide you with instructions on how to mail a check or money order to be impounded pending resolution of your case. You must continue to pay your current charges while your complaint is under review to keep your service turned on.

If you are not able to pay your bill, call PG&E to discuss how we can help. You may qualify for reduced rates under PG&E's CARE program or other special programs and agencies may be available to assist you. You may qualify for PG&E's Energy Savings Assistance Program which is an energy efficiency program for income-qualified residential customers.

Important definitions

Rotating outage blocks are subject to change without advance notice due to operational conditions.

Tier 1/Baseline allowance: Some residential rates are given a Tier 1/Baseline allowance - a CPUC approved percentage of average customer usage during summer and winter months. Your Tier 1/Baseline allowance provides for basic needs at an affordable price and encourages conservation. Your allowance is assigned based on the climate where you live, the season and your heat source. As you use more energy, you pay more for usage. Any usage over your baseline allowance will be charged at a higher price.

High Usage: An increased price per kWh whenever electricity usage exceeds four times the Baseline Allowance (Tier 1) in a billing period. This charge does not apply to Time-of-Use rate plans.

Wildfire Fund Charge: Charge on behalf of the State of California Department of Water Resources (DWR) to fund the California Wildfire Fund. For usage prior to October 1, 2020, this charge included costs related to the 2001 California energy crisis, also collected on behalf of the DWR. These charges belong to DWR, not PG&E.

Power Charge Indifference Adjustment (PCIA): The PCIA is a charge to ensure that both PG&E customers and those who have left PG&E service to purchase electricity from other providers pay for the above market costs for electric generation resources that were procured by PG&E on their behalf. 'Above market' refers to the difference between what the utility pays for electric generation and current market prices for the sale of those resources. Visit www.pge.com/ccca.

Wildfire Hardening Charge: PG&E has been permitted to issue bonds that enable it to recover more quickly certain costs related to preventing and mitigating catastrophic wildfires, while reducing the total cost to its customers. Your bill for electric service includes a fixed recovery charge called the Wildfire Hardening Charge that has been approved by the CPUC to repay those bonds. The right to recover the Wildfire Hardening Charge has been transferred to a separate entity (called the Special Purpose Entity) that issued the bonds and does not belong to PG&E. PG&E is collecting the Wildfire Hardening Charge on behalf of the Special Purpose Entity.

Gas Public Purpose Program (PPP) Surcharge. Used to fund state-mandated gas assistance programs for low-income customers, energy efficiency programs, and public-interest research and development.

Visit www.pge.com/billexplanation for more definitions. To view most recent bill inserts including legal or mandated notices, visit www.pge.com/billinserts.

See the table reflecting "Your Electric Charges Breakdown" on the last page

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Please do not mark in box. For system use only.

Update My Information (English Only)

Please allow 1-2 billing cycles for changes to take effect

Account Number: 7584415361-1

Change my mailing address to: _____

City _____ State _____ ZIP code _____

Primary Phone # _____ Primary Email _____

Ways To Pay

- **Online via web or mobile at www.pge.com/waystopay**
- **By mail:** Send your payment along with this payment stub in the envelope provided.
- **By debit card, Visa, MasterCard, American Express, or Discover:** Call 877-704-8470 at any time. (Our independent service provider charges a fee per transaction.)
- **At a PG&E payment center or local office:** To find a payment center or local office near you, please visit www.pge.com or call 800-743-5000. Please bring a copy of your bill with you.



ENERGY STATEMENT

www.pge.com/MyEnergy

Account No: 7584415361-1
Statement Date: 12/13/2021
Due Date: 01/03/2022

Summary of Your NEM True-Up Period Charges

Service For: 512 VIERRA ST

Service Agreement ID: 7583554528

Rate Schedule: Time-of-Use (Peak Pricing 4 - 9 p.m. Every Day)

Summary of NEM Charges

Bill Period End Date	Net Peak Usage (kWh)	Net Off Peak Usage (kWh)	Net Usage (kWh)	Estimated NEM Charges Before Taxes	Estimated NEM Charges After Taxes
01/10/2021	125	-38	86	\$26.33	\$26.36
02/09/2021	79	-157	-78	-8.46	-8.48
03/11/2021	74	-282	-208	-34.51	-34.57
04/12/2021	-61	-419	-480	-103.44	-103.58
05/11/2021	47	-361	-315	-57.34	-57.43
06/10/2021	33	-393	-360	-74.62	-74.73
07/12/2021	200	-200	0	22.67	22.67
08/11/2021	223	-102	121	55.76	55.80
09/12/2021	225	-169	56	38.78	38.80
10/11/2021	89	-314	-224	-41.62	-41.69
11/09/2021	36	-258	-222	-40.93	-41.00
12/09/2021	100	-103	-3	7.36	7.36
TOTAL	1170	-2796	-1627	-\$210.02	-\$210.49

Estimated tax amount, if applicable, is displayed in the box below. Differences in net usage occur due to rounding.

Electric Charges

Bill Period End Date	Minimum Delivery Charges	Energy Charges *
01/10/2021	\$10.52	\$10.51
02/09/2021	9.86	-6.47
03/11/2021	9.85	-19.56
04/12/2021	10.51	-48.95
05/11/2021	9.53	-30.82
06/10/2021	9.86	-36.14
07/12/2021	10.51	10.69
08/11/2021	9.90	25.34
09/12/2021	10.64	18.17
10/11/2021	9.65	-19.90
11/09/2021	9.65	-21.73
12/09/2021	9.97	1.18
TOTAL	\$120.45	-\$117.68

* Please go to pge.com/electricrates to find the generation component of your Energy Charges.

How Your True-Up is Calculated

This is your True-Up statement. Since the total electric Minimum Delivery Charges are greater than the total NEM Charges Before Taxes, your balance owed is any current month electric Minimum Delivery Charges in addition to any applicable charges and taxes for the True-Up period.

Since this is your **True-Up statement**, all electric usage charges and credits are reset to zero starting with your next billing cycle.

The Minimum Delivery Charge is billed monthly and credited at True-Up if the total NEM Charges Before Taxes are greater than your cumulative Minimum Delivery Charges.

Energy Charges are basic commodity costs related to energy usage. These charges will only be billed at True-Up if they are a positive amount and when the total NEM Charges Before Taxes are less than the sum of your total Minimum Delivery Charges and Energy Charges.

Your Net Surplus Compensation is based on the market price for energy.

Based on your **Net Usage (kWh)**, the True-Up calculations are:

Total NEM Charges Before Taxes	-\$210.02
Total Electric Minimum Delivery Charges	120.45
Total NEM Charges Due	\$0.00
Credit for Net Surplus Compensation (NSC) (-1,626.872470 kWh @ \$0.04130/kWh)	- \$67.19

Please contact the Solar Customer Service Center at 1-877-743-4112 for questions about your NEM charges.

Visit www.pge.com/nembilling for a detailed explanation of NEM billing

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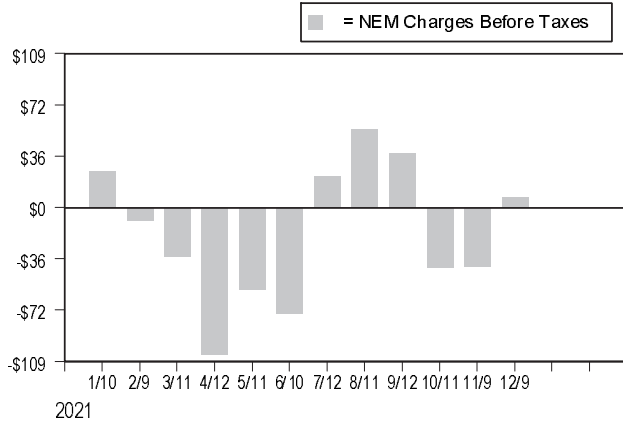
Summary of Your NEM True-Up Period Charges (continued)

Service For: 512 VIERRA ST

Service Agreement ID: 7583554528

Rate Schedule: Time-of-Use (Peak Pricing 4 - 9 p.m. Every Day)

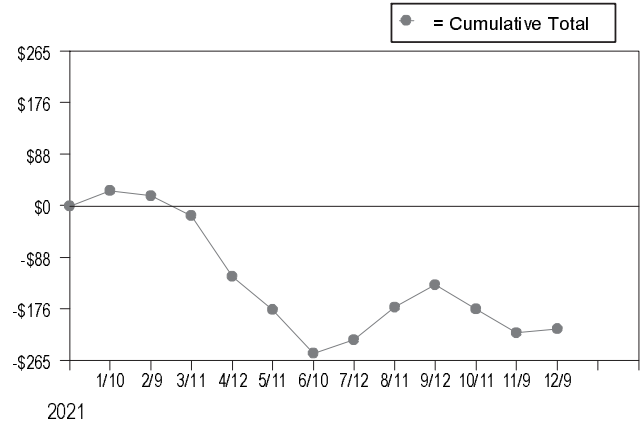
NEM Charges Before Taxes



Monthly NEM Charges

Monthly NEM Charges represent the cost of the electricity you use each month. You don't pay your monthly NEM balance each month. Instead, your Monthly NEM Charges are added up to calculate your Cumulative NEM balance, which you pay at True-Up.

Cumulative NEM Balance by Month



Cumulative NEM Balance

Cumulative NEM balance is a running total of your electricity costs and can increase or decrease depending on each month's use and generation. You only pay your Cumulative NEM balance at True-Up.



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Account No: 7584415361-1
Statement Date: 12/13/2021
Due Date: 01/03/2022

Details of Electric Monthly Charges

11/10/2021 - 12/09/2021 (30 billing days)

Service For: 512 VIERRA ST

Service Agreement ID: 7583554528

Rate Schedule: Time-of-Use (Peak Pricing 4 - 9 p.m. Every Day)

Enrolled Programs: Net Energy Metering (NEM2)

11/10/2021 – 11/30/2021

Minimum Delivery Charge ¹ 21 days @ \$0.33260 \$6.98

12/01/2021 – 12/09/2021

Minimum Delivery Charge ¹ 9 days @ \$0.33260 \$2.99

Electric Monthly Charges \$9.97

NEM True-Up Charges

12/10/2020 – 12/09/2021

Total NEM Charges Before Taxes -\$210.02

Total Electric Minimum Delivery Charges 120.45

Total NEM Charges \$0.00

Net Generation Eligible for Net Surplus Compensation -1,626.872470 kWh @ \$0.04130 -\$67.19

Net Surplus Compensation -\$67.19

¹ The Minimum Delivery Charge is set by the CPUC. Your electric Minimum Delivery Charge for this period is \$9.97. This amount can include applicable discounts and may be deducted at True-Up if your total NEM Charges Before Taxes are greater than your total Minimum Delivery Charges.

Service Information

Meter #	1006001284
Consumption	291.747000 kWh
Net Generation	-294.916000 kWh
Net Usage	-3.169000 kWh
Baseline Territory	S
Heat Source	B - Not Electric
Serial	Q
Rotating Outage Block	50



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Details of NEM Charges

11/10/2021 - 12/09/2021 (30 billing days)

Service For: 512 VIERRA ST
Service Agreement ID: 7583554528
Rate Schedule: Time-of-Use (Peak Pricing 4 - 9 p.m. Every Day)
Enrolled Programs: Net Energy Metering (NEM2)

11/10/2021 – 11/30/2021

Baseline Allowance	-233.10	kWh	(21 days x 11.1 kWh/day)	
Net Usage				
Peak	68.835000	kWh	@ \$0.32264	\$22.21
Off Peak	-102.121000	kWh	@ \$0.30531	-31.18
Baseline Credit	-33.286000	kWh	@ -\$0.07575	2.52
NBC Net Usage Adjustment				0.75
State Mandated Non-Bypassable Charge ¹				4.23
Energy Commission Tax				-0.01

12/01/2021 – 12/09/2021

Baseline Allowance	99.90	kWh	(9 days x 11.1 kWh/day)	
Net Usage				
Peak	30.816000	kWh	@ \$0.32398	\$9.98
Off Peak	-0.699000	kWh	@ \$0.30665	-0.21
Baseline Credit	30.117000	kWh	@ -\$0.07605	-2.29
NBC Net Usage Adjustment				-0.69
State Mandated Non-Bypassable Charge ¹				2.04
Energy Commission Tax				0.01

Monthly NEM Charges **\$7.36**

¹ The State Mandated Non-Bypassable Charge (NBC) cannot be reduced by any net generation credits. If applicable, additional discounts are included in the NBC.

Average Daily Usage (kWh / day)

Last Year	Last Period	Current Period
-2.87	-7.67	-0.11

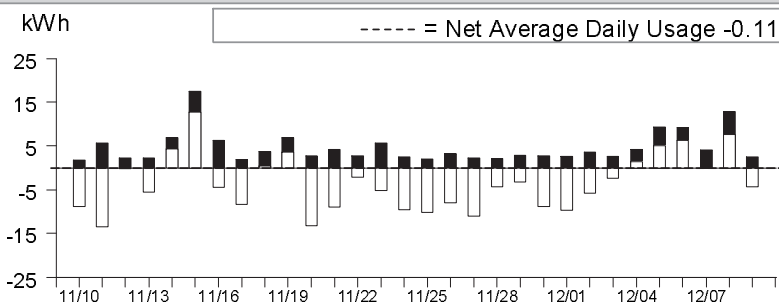
Service Information

Meter #	1006001284
Consumption	291.747000 kWh
Net Generation	-294.916000 kWh
Net Usage	-3.169000 kWh
Baseline Territory	S
Heat Source	B - Not Electric
Serial	Q
Rotating Outage Block	50

Additional Messages

The State Mandated Non-Bypassable Charge (NBC) is calculated based on your energy usage and is relevant to determine the True-Up amount. This charge includes the following fees: Public Purpose Programs, Nuclear Decommissioning, DWR Bond Charge and Competition Transition Charge. The NBC Net Usage Adjustment is to ensure that you don't pay for NBCs twice.

Net Electric Usage This Period: -3.169000 kWh, 30 billing days



■ Peak¹
□ Off Peak²

Energy Charges

\$32.19
-\$31.39

¹Peak: 4:00pm-9:00pm, Every Day;

²Off Peak: All Other Hours



ENERGY STATEMENT

www.pge.com/MyEnergy

Account No: 7584415361-1
Statement Date: 12/13/2021
Due Date: 01/03/2022

Details of Gas Charges

11/11/2021 - 12/10/2021 (30 billing days)

Service For: 512 VIERRA ST
Service Agreement ID: 7584008142
Rate Schedule: G1 S Residential Service

11/11/2021 – 11/30/2021

Your Tier Usage

1

2

Tier 1 Allowance 27.60 Therms (20 days x 1.38 Therms/day)
Tier 1 Usage 26.666670 Therms @ \$2.01237 \$53.66
Gas PPP Surcharge (\$0.07021 /Therm) 1.88

12/01/2021 – 12/10/2021

Your Tier Usage

1

2

Tier 1 Allowance 20.60 Therms (10 days x 2.06 Therms/day)
Tier 1 Usage 13.333330 Therms @ \$2.02574 \$27.01
Gas PPP Surcharge (\$0.07021 /Therm) 0.93

Total Gas Charges

\$83.48

Average Daily Usage (Therms / day)

Last Year	Last Period	Current Period
1.50	0.28	1.33

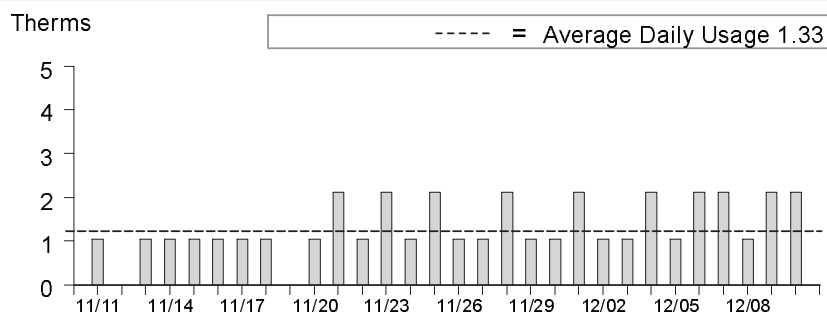
Service Information

Meter # 51318366
Current Meter Reading 9,184
Prior Meter Reading 9,146
Difference 38
Multiplier 1.060126
Total Usage 40.000000 Therms
Baseline Territory S
Serial Q

Gas Procurement Costs (\$/Therm)

11/11/2021 - 11/30/2021 \$0.81218
12/01/2021 - 12/10/2021 \$0.82555

Gas Usage This Period: 40.000000 Therms, 30 billing days





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Important Messages (continued from page 1)

Energy Savings Assistance Program: provides free home improvements to help keep your home more energy efficient, safe and comfortable. Apply by answering a few simple questions at www.pge.com/energysavings or call **1-800-989-9744**.

Programa Energy Savings Assistance: proporciona mejoras al hogar sin costo para ayudar a que este sea más eficiente en el consumo de energía, más seguro y más cómodo. Solicite respondiendo a unas pocas preguntas simples en www.pge.com/ahorreenergia o llamando al **1-800-989-9744**.

Electric power line safety PG&E cares about your safety. Be aware of your surroundings and keep yourself, tools, equipment and antennas at least 10 feet away from overhead power lines. If you see an electric power line fall to the ground, keep yourself and others away. Call **9-1-1**.

Neighborhood payment centers Did you know it's **FREE** to pay your PG&E bill at any of our 600 authorized neighborhood payment centers? Payments made by 5 p.m. will post to your PG&E account the same day. Locations and times of operation may be more convenient for your schedule. Call **1-888-743-0011** to find a location near you.

Holiday wishes from PG&E. From all of us at Pacific Gas and Electric Company, we wish you and your family a peaceful, safe and happy holiday season.

Your Electric Charges Breakdown (from page 2)

Generation	-\$67.19
Distribution	-75.20
Electric Public Purpose Programs	58.98
Nuclear Decommissioning	3.58
Wildfire Fund Charge	22.25
Competition Transition Charges (CTC)	0.36
Total Electric Charges	-\$57.22