



ENERGY STATEMENT

www.pge.com/MyEnergy

Account No: 7584415361-1
Statement Date: 11/12/2021
Due Date: 12/03/2021

Service For:

Theresa Thorburn & Keith Thorburn
512 VIERRA ST
RIO VISTA, CA 94571

Questions about your bill?

Solar Hotline: 1-877-743-4112 M-F 7-6
General: 1-800-743-5000
Monday-Friday 7 a.m.-9 p.m.
Saturday 8 a.m.-6 p.m.
www.pge.com/MyEnergy

Ways To Pay

www.pge.com/waystopay

Your Enrolled Programs

Net Energy Metering (NEM2)

Your Account Summary

Credit Balance on Previous Statement	-\$322.43
Payment(s) Received Since Last Statement	0.00
Outstanding Credit Balance	-\$322.43
Current Electric Monthly Charges	\$9.65
Current Gas Charges	15.97

CREDIT BALANCE - NO PAYMENT DUE

-\$296.81

Your Net Energy Metering (NEM) Account Summary

Year-to-date (YTD) NEM charges are based on your YTD usage. Your NEM balance will be reconciled on your annual True-Up statement (12/2021) and other charges and taxes may apply. No credits will be carried over to your next True-Up period. Please see the "Summary of Your NEM YTD Charges" for more details.

Total NEM Charges Before Taxes	-\$217.38
Total State Mandated Non-Bypassable Charges	78.90
Total Electric Minimum Delivery Charges	110.48
YTD Estimated NEM Charges At True-Up	\$0.00

Important Messages

The winter Tier 1 (baseline) season begins on November 1. Your baseline quantity will vary during the winter months. Your total Tier 1 quantities were calculated using your daily winter baseline allowance starting November 1 and your daily summer baseline allowance for any days in your billing period before November 1.

Continued on page 8

No payment is due. Please retain for your records. Thank you.

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Account Number:
7584415361-1

Total Amount Due:
No Payment Due

THERESA THORBURN & KEITH THORBURN
512 VIERRA ST
RIO VISTA, CA 94571-1205

PG&E
BOX 997300
SACRAMENTO, CA 95899-7300



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Important Phone Numbers - Monday-Friday 7 a.m.-9 p.m., Saturday 8 a.m.-6 p.m.

Customer Service (All Languages; Relay Calls Accepted) 1-800-743-5000

TTY 7-1-1

Servicio al Cliente en Español (Spanish) 1-800-660-6789
華語客戶服務 (Chinese) 1-800-893-9555

Dịch vụ khách tiếng Việt (Vietnamese) 1-800-298-8438
Business Customer Service 1-800-468-4743

Rules and rates

You may be eligible for a lower rate. To learn more about optional rates or view a complete list of rules and rates, visit www.pge.com or call 1-800-743-5000.

If you believe there is an error on your bill, please call **1-800-743-5000** to speak with a representative. If you are not satisfied with our response, contact the California Public Utilities Commission (CPUC), Consumer Affairs Branch (CAB), 505 Van Ness Avenue, Room 2003, San Francisco, CA 94102, 1-800-649-7570 or 7-1-1 (8:30 AM to 4:30 PM, Monday through Friday) or by visiting www.cpuc.ca.gov/complaints/.

To avoid having service turned off while you wait for the outcome of a complaint to the CPUC specifically regarding the accuracy of your bill, please contact CAB for assistance. If your case meets the eligibility criteria, CAB will provide you with instructions on how to mail a check or money order to be impounded pending resolution of your case. You must continue to pay your current charges while your complaint is under review to keep your service turned on.

If you are not able to pay your bill, call PG&E to discuss how we can help. You may qualify for reduced rates under PG&E's CARE program or other special programs and agencies may be available to assist you. You may qualify for PG&E's Energy Savings Assistance Program which is an energy efficiency program for income-qualified residential customers.

Important definitions

Rotating outage blocks are subject to change without advance notice due to operational conditions.

Tier 1/Baseline allowance: Some residential rates are given a Tier 1/Baseline allowance - a CPUC approved percentage of average customer usage during summer and winter months. Your Tier 1/Baseline allowance provides for basic needs at an affordable price and encourages conservation. Your allowance is assigned based on the climate where you live, the season and your heat source. As you use more energy, you pay more for usage. Any usage over your baseline allowance will be charged at a higher price.

High Usage: An increased price per kWh whenever electricity usage exceeds four times the Baseline Allowance (Tier 1) in a billing period. This charge does not apply to Time-of-Use rate plans.

Wildfire Fund Charge: Charge on behalf of the State of California Department of Water Resources (DWR) to fund the California Wildfire Fund. For usage prior to October 1, 2020, this charge included costs related to the 2001 California energy crisis, also collected on behalf of the DWR. These charges belong to DWR, not PG&E.

Power Charge Indifference Adjustment (PCIA): The PCIA is a charge to ensure that both PG&E customers and those who have left PG&E service to purchase electricity from other providers pay for the above market costs for electric generation resources that were procured by PG&E on their behalf. 'Above market' refers to the difference between what the utility pays for electric generation and current market prices for the sale of those resources. Visit www.pge.com/ccca.

Wildfire Hardening Charge: PG&E has been permitted to issue bonds that enable it to recover more quickly certain costs related to preventing and mitigating catastrophic wildfires, while reducing the total cost to its customers. Your bill for electric service includes a fixed recovery charge called the Wildfire Hardening Charge that has been approved by the CPUC to repay those bonds. The right to recover the Wildfire Hardening Charge has been transferred to a separate entity (called the Special Purpose Entity) that issued the bonds and does not belong to PG&E. PG&E is collecting the Wildfire Hardening Charge on behalf of the Special Purpose Entity.

Gas Public Purpose Program (PPP) Surcharge. Used to fund state-mandated gas assistance programs for low-income customers, energy efficiency programs, and public-interest research and development.

Visit www.pge.com/billexplanation for more definitions. To view most recent bill inserts including legal or mandated notices, visit www.pge.com/billinserts.

See the table reflecting "Your Electric Charges Breakdown" on the last page

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Please do not mark in box. For system use only.

Update My Information (English Only)

Please allow 1-2 billing cycles for changes to take effect

Account Number: 7584415361-1

Change my mailing address to: _____

City _____ State _____ ZIP code _____

Primary Phone # _____ Primary Email _____

Ways To Pay

- **Online via web or mobile at www.pge.com/waystopay**
- **By mail:** Send your payment along with this payment stub in the envelope provided.
- **By debit card, Visa, MasterCard, American Express, or Discover:** Call 877-704-8470 at any time. (Our independent service provider charges a fee per transaction.)
- **At a PG&E payment center or local office:** To find a payment center or local office near you, please visit www.pge.com or call 800-743-5000. Please bring a copy of your bill with you.



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www.pge.com/MyEnergy

Account No: 7584415361-1
Statement Date: 11/12/2021
Due Date: 12/03/2021

Summary of Your NEM Year-to-Date (YTD) Charges

Service For: 512 VIERRA ST

Service Agreement ID: 7583554528

Rate Schedule: Time-of-Use (Peak Pricing 4 - 9 p.m. Every Day)

Summary of NEM Charges

Bill Period End Date	Net Peak Usage (kWh)	Net Off Peak Usage (kWh)	Net Usage (kWh)	Estimated NEM Charges Before Taxes	Estimated NEM Charges After Taxes
01/10/2021	125	-38	86	\$26.33	\$26.36
02/09/2021	79	-157	-78	-8.46	-8.48
03/11/2021	74	-282	-208	-34.51	-34.57
04/12/2021	-61	-419	-480	-103.44	-103.58
05/11/2021	47	-361	-315	-57.34	-57.43
06/10/2021	33	-393	-360	-74.62	-74.73
07/12/2021	200	-200	0	22.67	22.67
08/11/2021	223	-102	121	55.76	55.80
09/12/2021	225	-169	56	38.78	38.80
10/11/2021	89	-314	-224	-41.62	-41.69
11/09/2021	36	-258	-222	-40.93	-41.00
TOTAL	1070	-2693	-1624	-\$217.38	-\$217.85

Estimated tax amount, if applicable, is displayed in the box below. Differences in net usage occur due to rounding.

Electric Charges

Bill Period End Date	Minimum Delivery Charges	Energy Charges *
01/10/2021	\$10.52	\$10.51
02/09/2021	9.86	-6.47
03/11/2021	9.85	-19.56
04/12/2021	10.51	-48.95
05/11/2021	9.53	-30.82
06/10/2021	9.86	-36.14
07/12/2021	10.51	10.69
08/11/2021	9.90	25.34
09/12/2021	10.64	18.17
10/11/2021	9.65	-19.90
11/09/2021	9.65	-21.73
TOTAL	\$110.48	-\$118.86

* Please go to pge.com/electricrates to find the generation component of your Energy Charges.

How Your True-Up is Calculated

Your YTD Total NEM Charges represent the balance of your net usage since the start of your True-Up period. Charges are calculated each month but are not billed until the end of the True-Up period.

Your Summary of NEM Charges will be reset to zero at True-Up.

The Minimum Delivery Charge is billed monthly and credited at True-Up if the total NEM Charges Before Taxes or total State Mandated Non-Bypassable Charges are greater than your cumulative Minimum Delivery Charges. Refer to Detail of NEM Charges page for details about the State Mandated Non-Bypassable Charges.

Energy Charges are commodity costs related to energy usage and will be paid (if a positive amount) at True-Up when your NEM Charges Before Taxes are less than the sum of your total Minimum Delivery Charges and Energy Charges.

You may be eligible for Net Surplus Compensation (NSC) at True-Up if your total **Net Usage (kWh)** is negative. Your estimated True-Up NSC would be -\$64.21.

This is your YTD balance. Your total NEM balance will be reconciled on your True-Up statement (**12/2021**).

Total NEM Charges Before Taxes	-\$217.38
Total State Mandated Non-Bypassable Charges	78.90
Total Electric Minimum Delivery Charges	110.48
YTD Estimated NEM Charges At True-Up	\$0.00

Please contact the Solar Customer Service Center at 1-877-743-4112 for questions about your NEM charges.

Visit www.pge.com/nembilling for a detailed explanation of NEM billing

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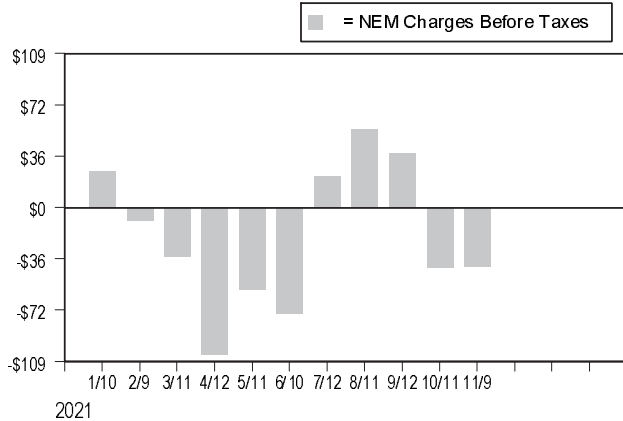
Summary of Your NEM Year-to-Date (YTD) Charges (continued)

Service For: 512 VIERRA ST

Service Agreement ID: 7583554528

Rate Schedule: Time-of-Use (Peak Pricing 4 - 9 p.m. Every Day)

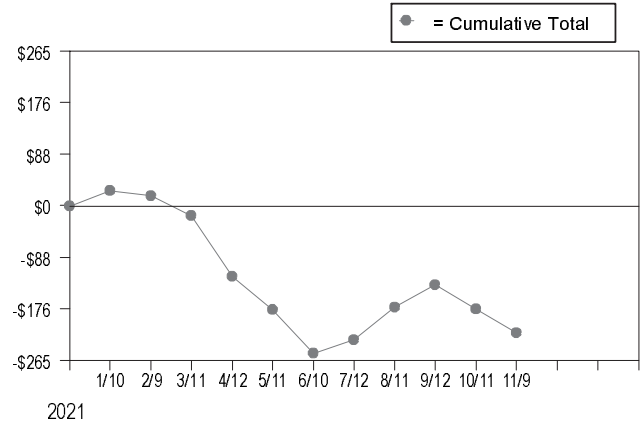
NEM Charges Before Taxes



Monthly NEM Charges

Monthly NEM Charges represent the cost of the electricity you use each month. You don't pay your monthly NEM balance each month. Instead, your Monthly NEM Charges are added up to calculate your Cumulative NEM balance, which you pay at True-Up.

Cumulative NEM Balance by Month



Cumulative NEM Balance

Cumulative NEM balance is a running total of your electricity costs and can increase or decrease depending on each month's use and generation. You only pay your Cumulative NEM balance at True-Up.



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Account No: 7584415361-1
Statement Date: 11/12/2021
Due Date: 12/03/2021

Details of Electric Monthly Charges

10/12/2021 - 11/09/2021 (29 billing days)

Service For: 512 VIERRA ST

Service Agreement ID: 7583554528

Rate Schedule: Time-of-Use (Peak Pricing 4 - 9 p.m. Every Day)

Enrolled Programs: Net Energy Metering (NEM2)

10/12/2021 – 11/09/2021

Minimum Delivery Charge ¹ 29 days @ \$0.33260 \$9.65

Electric Monthly Charges \$9.65

¹ The Minimum Delivery Charge is set by the CPUC. Your electric Minimum Delivery Charge for this period is \$9.65. This amount can include applicable discounts and may be deducted at True-Up if your total NEM Charges Before Taxes are greater than your total Minimum Delivery Charges.

Service Information

Meter #	1006001284
Consumption	203.241000 kWh
Net Generation	-425.541000 kWh
Net Usage	-222.300000 kWh
Baseline Territory	S
Heat Source	B - Not Electric
Serial	Q
Rotating Outage Block	50



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Details of NEM Charges

10/12/2021 - 11/09/2021 (29 billing days)

Service For: 512 VIERRA ST

Service Agreement ID: 7583554528

Rate Schedule: Time-of-Use (Peak Pricing 4 - 9 p.m. Every Day)

Enrolled Programs: Net Energy Metering (NEM2)

10/12/2021 – 11/09/2021

Baseline Allowance	-321.90 kWh	(29 days x 11.1 kWh/day)	
Net Usage			
Peak	35.548000 kWh	@ \$0.32264	\$11.47
Off Peak	-257.848000 kWh	@ \$0.30531	-78.72
Baseline Credit	-222.300000 kWh	@ -\$0.07575	16.84
NBC Net Usage Adjustment			5.01
State Mandated Non-Bypassable Charge ¹			4.47
Energy Commission Tax			-0.07

Monthly NEM Charges **-\$41.00**

¹ The State Mandated Non-Bypassable Charge (NBC) cannot be reduced by any net generation credits. If applicable, additional discounts are included in the NBC.

Your NEM balance will be reconciled on your True-Up statement (12/2021).

Average Daily Usage (kWh / day)

Last Year	Last Period	Current Period
0.18	-7.74	-7.67

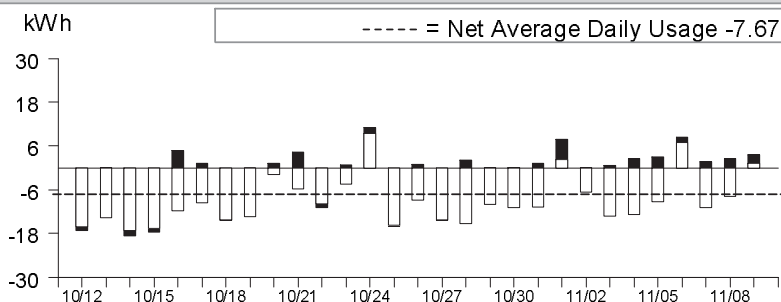
Service Information

Meter #	1006001284
Consumption	203.241000 kWh
Net Generation	-425.541000 kWh
Net Usage	-222.300000 kWh
Baseline Territory	S
Heat Source	B - Not Electric
Serial	Q
Rotating Outage Block	50

Additional Messages

The State Mandated Non-Bypassable Charge (NBC) is calculated based on your energy usage and is relevant to determine the True-Up amount. This charge includes the following fees: Public Purpose Programs, Nuclear Decommissioning, DWR Bond Charge and Competition Transition Charge. The NBC Net Usage Adjustment is to ensure that you don't pay for NBCs twice.

Net Electric Usage This Period: -222.300000 kWh, 29 billing days



■ Peak¹
□ Off Peak²

¹Peak: 4:00pm-9:00pm, Every Day;

²Off Peak: All Other Hours

Energy Charges

\$11.47
-\$78.72



ENERGY STATEMENT

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Statement Date: 11/12/2021
Due Date: 12/03/2021

Details of Gas Charges

10/13/2021 - 11/10/2021 (29 billing days)

Service For: 512 VIERRA ST
Service Agreement ID: 7584008142
Rate Schedule: G1 S Residential Service

10/13/2021 – 10/31/2021

Your Tier Usage

1

2

Tier 1 Allowance 7.41 Therms (19 days x 0.39 Therms/day)
Tier 1 Usage 5.241380 Therms @ \$1.88139 \$9.86
Gas PPP Surcharge (\$0.07021 /Therm) 0.37

11/01/2021 – 11/10/2021

Your Tier Usage

1

2

Tier 1 Allowance 13.80 Therms (10 days x 1.38 Therms/day)
Tier 1 Usage 2.758620 Therms @ \$2.01237 \$5.55
Gas PPP Surcharge (\$0.07021 /Therm) 0.19

Total Gas Charges

\$15.97

Average Daily Usage (Therms / day)

Last Year	Last Period	Current Period
0.31	0.21	0.28

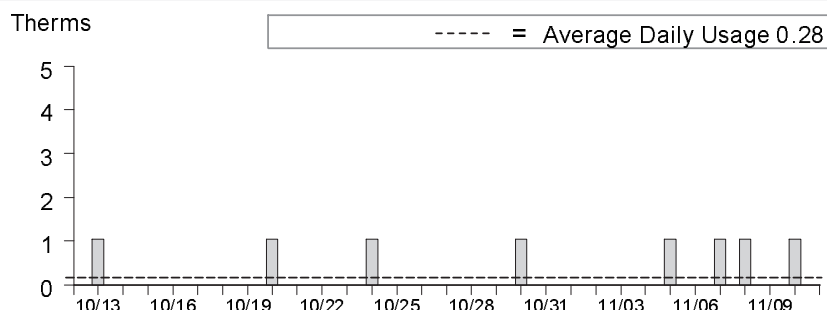
Service Information

Meter # 51318366
Current Meter Reading 9,146
Prior Meter Reading 9,138
Difference 8
Multiplier 1.061650
Total Usage 8.000000 Therms
Baseline Territory S
Serial Q

Gas Procurement Costs (\$/Therm)

10/13/2021 - 10/31/2021 \$0.68120
11/01/2021 - 11/10/2021 \$0.81218

Gas Usage This Period: 8.000000 Therms, 29 billing days





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Important Messages (continued from page 1)

The Family Electric Rate Assistance (FERA) Program provides a monthly discount on electric bills for income-qualified households of three or more persons. To see if you qualify, please call **1-800-PGE-5000** or apply online at **www.pge.com/fera**.

El Programa FERA ofrece ahorros mensuales sólo en las facturas de electricidad a hogares de ingresos económicos bajos y medianos con tres o más personas. Para determinar si califica, por favor llame al **1-800-PGE-5000** o puede aplicar a través de nuestra página web **www.pge.com/fera**.

CARE Program You may qualify for a monthly discount with the California Alternate Rates for Energy (CARE) Program. To find out more and apply online, visit **www.pge.com/care**.

Usted podría reunir los requisitos de un descuento mensual con el California Alternate Rates for Energy Program (CARE). Para obtener más información y hacer su solicitud en Internet, visite **www.pge.com/espanol/care**.

Your Electric Charges Breakdown (from page 2)

Distribution	\$9.65
Total Electric Charges	\$9.65